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te.com

February 25, 2020

**Attn:** Purchasing & Quality Department

**Subject:** Quality Alert/NOE: Notice of Suspect Product - TE Connectivity Corporation Devices Products.

Dear Valued Customer,

TE Connectivity (TE) is notifying you of an escapement of certain products within its Devices product line containing Hexabromocyclododecane (HBCDD). By receiving this letter, you have been identified as having received (a) shipment(s) of components containing HBCDD – not all countries are affected.

**Description of Non-conformity**

Certain products within our Devices product line have been manufactured with a flux containing up to 0.14% (1400 ppm) HBCDD. These products may have been shipped to countries that have ratified and implemented the Stockholm Convention on Persistent Organic Pollutants which lists HBCDD as a banned substance for manufacture or import.

**Identification of Product Impacted**

The attached file contains all parts identified as having been shipped to a country/region that has implemented the ban on HBCDD. We recommend you review with your purchasing department which parts on the provided list you have ordered. Shipments are impacted from the following dates:

- 21 March 2016 for EU countries
- 24 November 2014 for countries that have ratified the Stockholm Convention and accepted the HBCDD amendment

**Containment and Corrective action**

TE has conducted its containment actions to mitigate the impact of this issue, including, as of 2/24/2020:

- Segregated flux (raw material) in quarantine area at manufacturing site.
- Segregated finished goods in-stock and work-in-progress at quarantine area.
- Stopped shipments to countries/regions that have implemented the ban on HBCDD.

**Disposition of Nonconformity**

- TE recommends that you evaluate the risk of using the product in your location and application.
- TE is aggressively completing an 8D root cause analysis and actively testing compliant flux replacements.
- TE currently expects to be able to manufacture and ship products compliant with the applicable regulations within 2-4 weeks with some parts pending mil-spec qualification.

If you have any questions or concerns, please contact your local TE Connectivity Customer Care team for additional information.

Yours Sincerely,

Swann Leblond  
Sr Quality & Reliability Engineer

Ruben Ortega  
Quality Manager